

CUSTOMER COMPILATION

Complete the form and sent it by e-mail to qualita@emmerre.eu or by fax to 011/8977953 for the attention of Mr. Luca Brait.

Date: Customer code: Company:
Address: Branch:
Contact person: Email or nr. fax:

| | | |
|----------------------------------|-----------|---|
| Emmerre ref.: | Quantity: | **** Attention please: <i>In case of return of Wheel hubs or Bearings fill in the following form:</i> |
| Ref. commercial Invoice: | Date: | |
| Defective goods | | Vehicle brand and type: |
| Not in conformity with the order | | Assembly Time: Date and Km.: |
| Wrong order | | Disassembly Time: Date and Km.: |

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| Wrong order | | Disassembly Time: Date and Km.: |

Customers comments:

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Return authorization no. : Date: Unauthorized return:
Comments:

In case of wrong order shipment will be organized by the customer and will be charged 10% of the value of the returned goods
In the case of defective items or items not comply with the order, please send the goods by the following forwarder:

Once the anomaly has been verified, we will proceed to:
Replacing the goods with the next shipment
Issue of credit note

ATTENTION: PLEASE INSERT COPY OF DOCUMENT OF RETURN GOODS INTO THE BOX